348 Suites B.V. Contact Information Office
Buitenhof 47
2513 AH The Hague
The Netherlands

stay@348suites.com
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CHECK-IN / CHECK-OUT

On the day of arrival, an employee of 348 Suites will meet you at the location. A specific time for the meeting has to be determined in consultation. The employee will hand over the key and do the check-in.
Unless agreed otherwise, an employee of 348 Suites B.V will meet you at the apartment on the day of departure to collect the keys and to inspect the apartment. The specific departure time for the meeting has to be determined in consultation.

For any special requests, please send an e-mail to stay@348suites.com

PAYMENTS

Payment is to be done in Euro only.

Terms of Payment

Payments can be made via our guest portal via credit/debit card which allows - MasterCard, Visa, Maestro, American Express, iDEAL or via bank transfer.
The first payment is due upon arrival, unless clearly agreed otherwise between 348 Suites and the guest.
All prices quoted are inclusive 21% Value Added Tax ("VAT"), unless otherwise stated.
All prices are quoted in Euro and are subject to seasonal change. Once a booking is confirmed by 348 Suites, prices cannot be increased by 348 Suites unless the guest alters the booking.
Expressing a protest or complaint does not release the guest from its payment obligations.
After confirmation of the booking the price can no longer be brought up for discussion by the guest.

BOOKING

You can make a booking via e-mail (stay@348suites.com), by telephone, in person at the office of 348 Suites or through external booking sites. Please provide/bring all necessary details (passport, arrival/departure dates, payment method, how many persons, etc.) to ensure a quick check-in. 348 Suites will confirm all bookings by email.
348 Suites will ensure the accuracy of the bookings, in the unlikely event of double booking, 348 Suites will provide another apartment at equal or more superior quality at no extra charge if not fully booked.
All bookings are based on the information provided by the guest (e.g. personal details, number of guests). If the information provided by the guest would turn out to be incomplete and/or incorrect, 348 Suites reserves the right to terminate the booking with immediate effect, without being obliged to pay any compensation to the guest.
348 Suites reserves the right to refuse any booking at its sole discretion.

TRANSFER

348 Suites is entitled to transfer the booking agreement and all the rights and obligations that arise from the booking agreement to a third party. By accepting the booking agreement the guest grants permission for a possible transfer in advance.

CANCELLATION POLICY
All cancellations need to be made by e-mail, and will only be valid when confirmed through our office. The management retains the right to decide unequivocally in any case of disagreement. When booked through a third party 348 Suites policy overrules the third party policy.

ACCEPTANCE OF TERMS & CONDITIONS
By making the booking you declare that you have read, understood and accepted the present general terms and conditions. 348 Suites reserves the right to add additional general and/or special conditions for each individual service.

CONTENT WEBSITE
348 Suites provides this website on a 'as is' basis and makes no representations or warranties of any kind with respect to this site or its contents and disclaims all such representations and warranties.
This website is operated and maintained in a Virtual Private Server and is published from a European perspective. 348 Suites is not publishing the website for use in any jurisdiction where such publication or use is unlawful.

ACCESS TO THE WEBSITE
We will use reasonable efforts to make our website and its content available to all users. However, we do not warrant or represent that access to this site will be uninterrupted, reliable or fault-free. We reserve the right at our sole discretion to deny users access to our sites or any part of it without notice and to decline to provide the service to any user that is in breach of these conditions.

DAMAGE ARISING FROM USE
To the fullest extent permitted by law neither 348 Suites nor any of its employees or agents will be liable for damages arising out of or in connection with the use of this site, the information in it or the unavailability of the site or its content.
This is a comprehensive limitation of liability that applies to all damages of any kind, including (without limitation) compensatory, direct, indirect or consequential damages, loss of data, income or profit, loss of or damage to property and third party claims, save that nothing shall exclude or restrict liability for death or personal injury resulting from the negligence of 348 Suites its employees or agents.

REVISIONS
348 Suites reserves the right at any time without notice to revise the contents of our websites, including these Terms and Conditions. Any changes to these Terms and Conditions will be posted on this website, by continuing to use our website following any such change you will signify that you agree to be bound by the revised conditions.

SUPPLEMENTARY TERMS & CONDITIONS.
The General Terms and Conditions of 348 Suites shall apply to all reservations made under a Reservation Agreement, whether or not such Reservation Agreement is concluded pursuant to a Framework Agreement. To the extent that a matter is not provided for in the General Terms and Conditions of 348 Suites, the Uniform Conditions for the Hotel and Catering Industry (Uniforme Voorwaarden Horeca – UVH) shall apply on a supplementary basis. In the event of a conflict or inconsistency, the General Terms and Conditions of 348 Suites shall prevail.

LINKS TO THIRD PARTY WEBSITES

Certain links, including hypertext links, on our website will lead you to websites or pages that are not under the control of 348 Suites. Links are provided for convenience and the inclusion of any link does not imply endorsements in any way of the site to which it links.

COPYRIGHT

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348 Suites regularly obtains rich media from its users and/or guests. By supplying rich media to us, you are deemed to have accepted all following Terms and Conditions:

You confirm to grant 348 Suites permission to use the material to promote its locations on any medium.

You confirm that rich media you provide is owned by you and that you are fully entitled to grant to 348 Suites non-exclusive rights to use it.

You confirm that you are not violating, plagiarizing, or infringing the rights of any third parties including copyright, trademark, trade secrets, privacy, publicity, personal or proprietary rights.

You confirm the consent of anyone who is identifiable in your provided rich media or the consent of a parent or guardian if the person is less than 18 years of age.

TRADEMARKS

348 Suites logo is owned by 348 Suites. All other trademarks, product names and company names or logos cited herein are the property of 348 Suites or their respective owners.

No permission is given by 348 Suites in respect of the use of any such trademarks, get-up, product names, company names, logos or titles and such use may constitute an infringement of the holder's rights.

FORCE MAJEURE

348 Suites B.V. shall not be liable to users for any breach of these conditions of use or any failure to provide or delay in providing our services through our site resulting from any event or circumstance beyond our reasonable control including, without limitation, industrial disputes, breakdown of systems or network access, fire explosion or accident.

TERMINATION AND ADDITIONAL GUARANTEES

Without prejudice to the right to compensation, 348 Suites is entitled to terminate the agreement, also if partially carried out, without notice of default being required or to demand additional guarantees:

- In the event of bankruptcy, a guardianship order, administration order, serious erosion of the creditworthiness or the death of the guest;
- If the guest does not fulfill its obligations under the booking agreement, the services and these general terms and conditions;
- If the guest does not actually make use of the premises any longer.

NULLITY OF GENERAL PROVISIONS

The nullity of any provision of these conditions will not have any effect on the validity and/or enforceability of the other provisions and will therefore not lead to the nullity of these provisions. A change of the direction, management or shareholders of 348 Suites has no effect on the services, the booking agreement or any other agreement between the parties.

COSTS OF LEGAL PROCEEDINGS

Except in the event of an order for costs for 348 Suites by a court, the guest bears all and any judicial and extrajudicial costs that result from any claims by both sides under the booking agreement. The guest and 348 Suites agree that these costs will be determined according to the Bailiffs' Fees Decree (*Besluit tarieven ambtshandelingen gerechtsdeurwaarders*) as valid at that moment

APPLICABLE LAW

Dutch law is applicable. All disputes that might arise between the parties, will be settled by a Dutch court. The disputes will preferably be brought before the district court in The Hague, all this except insofar as mandatory rules on jurisdiction would bar this choice.

GOOD TO KNOW

If you booked a special deal, package or booked a stay during a peak period, please check the specific terms and conditions of the individual product. Some of these may be non-refundable or have other individual conditions.

DISCLAIMER

Please note that every effort has been made to ensure the accuracy of all information on this website. However, 348 Suites does not accept responsibility for any errors or omissions.
All parties agree that the venue and jurisdiction regarding any matter related to these terms and conditions shall be where 348 Suites is located, and the associated laws of The Netherlands.